# Welcome



1 American Road, Suite 1250, Brooklyn, Ohio 44144 USA

800.344.1840 • 440.846.7800 • hello@filterqueen.com • www.filterqueen.com

Congratulations on becoming the proud owner of one of the most efficient home cleaning systems available. This booklet contains explanations and illustrations of the many home cleaning features of the Majestic\*. Please take a few minutes to read all of the sections in this manual and familiarize yourself with the Majestic\*. If or when you need any additional information or service, contact your local Distributor or call 1-440-846-7800 for the Distributor in your area (800-344-1840 in North America).

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Thank you for choosing FilterQueen®.

## **IMPORTANT SAFETY INSTRUCTIONS**

Your safety is important to us. Read all instructions before using the Majestic®. To reduce the risk of fire, electrical shock, injury to person or property damage when using your Majestic®, follow the basic safety precautions including the following:

## **↑** WARNING:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory
  or mental capabilities, or lack of experience and knowledge, unless they have been given supervision
  or instruction concerning use of the appliance by a person responsible for their safety.
- 2. Unplug Majestic® from outlet when not in use and before servicing.
- 3. Do not use outdoors or on wet or moist surfaces.
- 4. Do not leave the Majestic® unattended while motor is running. If you are interrupted while cleaning with the Majestic® Power Nozzle (phone calls, unexpected visitors, etc.), be sure to turn off the power on the Majestic® Power Nozzle and turn off the power on the Majestic®. Failure to do so may result in overheating the motors and subsequent damage to the Majestic® and/or floor coverings.
- 5. Use only as described in this manual. Use only manufacturer recommended attachments and scents.
- Do not use with damaged cord or plug. If the Majestic® is not working as it should, has been dropped, damaged, left outdoors, or dropped in water, take or send it to an Authorized Service Center.
- Do not pull or carry by cord, use cord as handle, close a door on cord, or pull cord around sharp edges
  or corners. Do not run the Majestic® over the cord. Keep cord away from heated surfaces.
- 8. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- 9. Do not handle the plug or the Majestic® with wet hands.
- 10. Do not put any object into any opening. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce airflow.
- 11. Keep hair, loose clothing, jewelry, fingers and all parts of body away from opening and moving parts.
- 12. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- 13. Do not use without all filters in place.
- 14. WARNING: Turn off all controls before unplugging or before plugging in machine.
- 15. Unplug the cord from the wall outlet and let the motor come to a complete stop before attempting to empty the Majestic® dirt container, perform servicing, or change accessories.
- 16. Use extra care when cleaning on stairs. Do not put the Majestic® on chairs, tables, etc., as it may result in injury or damage. Keep the Majestic® on the floor when in use.

## IMPORTANT SAFETY INSTRUCTIONS

- 17. Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they might be present. The fumes from these substances can create a fire hazard or explosion.
- 18. The hose contains electrical wires. Do not use if damaged, cut or punctured. Avoid picking up sharp objects. If the hose appears to be cut or worn, contact your Authorized Service Center.
- Always turn off and unplug the Majestic<sup>®</sup> before connecting or disconnecting either the hose, wand or motorized nozzle.
- 20. WARNING: Do not use the Majestic® Wand or the Majestic® Hose for any cleaning purpose whatsoever unless an approved tool or accessory is attached to the Wand or Hose Handle ends. Be sure that the tool or accessory being used is fully engaged into the Wand end or Hose end.
- WARNING TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: When using
  an approved unpowered cleaning tool or accessory, ensure that the power switch on the Majestic<sup>®</sup> Hose
  handle is turned off and remains off.
- 22. WARNING TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: When connecting or separating the Power Nozzle to the Wand or the Wand to the Hose Handle ensure the power switch on the Majestic® Canister is turned off and ensure that the power switch on the Hose handle is also turned off. Once a Secure Connection is made between the wand or hose handle and the approved tool or accessory, then the power switch on the Majestic® and the power switch on the Hose Handle can be turned on.
- 23. WARNING TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: Do not use perfume or alcohol-based liquids in the FilterQueen® Majestic®. Use Genuine FilterQueen® fragrances sparingly DO NOT SATURATE scent pad. Use of non-genuine FilterQueen® scents/fragrances in any manner other than described in the owner's manual could cause damage to your motor, and will void your warranty.
- 24. WARNING TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: Do not operate the Majestic® if any of the electrical connections (Canister to hose, Hose to Wand, or Wand to approved tool or accessory) appear to be damaged, broken, contain debris, and or discolored. These connectors are a shiny brass or gold color. DO NOT use if discolored in any way. Contact your Authorized Service Center immediately.
- 25. WARNING KEEP AWAY FROM CHILDREN. Do not turn Power Nozzle upside down while power brush is energized. Prior to turning Power Nozzle upside down, always turn off main unit power switch and disconnect hose assembly from the unit.
- 26. To reduce the risk of electric shock, the Majestic® has a polarized plug (one blade is wider than the other). This plug will only fit in a polarized outlet one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way including the use of any adapter or extension cord.
- 27. DO NOT touch the electrical connections with bare hands.

## **SAVE THESE INSTRUCTIONS**

Proper assembly and safe use of your Majestic® is your responsibility. The Majestic® is intended for household use only. Read this Use and Care Guide carefully for important use and safety information. This guide contains safety statements under warnings & caution symbols.

Periodic Inspection and Cleaning: When replacing the filter cone monthly, inspect the electrical connections on the Hose Handle, the Wand (both top and bottom), and approved powered tool to ensure that they are free of debris, dirt and any moisture. Keeping these areas clean will assist in preventing any rust or dirt build-up and make it easier to connect and disconnect these devices. Please reference the Periodic Maintenance Hose Handle/Wand/Power Nozzle section of this manual.



Please pay special attention to these hazard alert boxes, and follow any instructions given. **WARNING** statements alert you to such dangers as fire, electric shock, burns and personal injury. **CAUTION** statements alert you to such dangers as personal injury and/or property damage.



- 1. Exhaust Cap Remove to convert the Majestic® to an efficient blower.
- Scent Chamber Use one of the FilterQueen® scents to freshen the air in your home while you clean.
- 3. Caution Light Lights up when the motor has overheated. Motor automatically shuts off to prevent damage. Turn the Majestic® off and unplug cord from wall. Let unit cool. This condition is usually caused by an obstructed airflow. Check for blockages in the hose, wand or attachments. Filters may also need to be replaced. If the problem persists, take the Majestic® to an Authorized Service Center.
- 4. On/Off Switch Three way switch controls the suction of the motor. Low power for delicate curtains, High power for deep-down cleaning and Off. The switch contains the international symbols "0" for Off, "I" for Low and "II" for High.

## Majestic® Parts

- Attachment Crown Holds four of the most essential cleaning attachments within easy fingertip reach.
- **6.** Power Nozzle Outlet Plug-in for electric hose.
- Clamps Keeps an airtight seal between the power unit and dirt container, yet opens quickly and easily.
- 8. Suction Inlet Use to connect hose to unit and helps to impart cyclonic action.
- 9. Caster Set Rubber bumper protects walls and furniture from nicks and scratches. Rubber ball casters roll smoothly on rugs or hard surfaces. Always align one caster under suction inlet to prevent tipping.
- Upholstery Nozzle and Brush Remove embedded dirt from overstuffed furniture, mattresses, and drapes.
- 11. Crevice Tool Reach hard-to-reach places.
- **12. Dusting Brush** Eliminates the need for a dust cloth.
- 13. Bare Floor Brush Cleans hardwood, tile, linoleum, and other hard surfaced floors.
- 14. Power Nozzle Attachment Kit Includes Power Nozzle, electric hose, and power wand.

## **Air-Scenting Chamber**









- 1. Remove exhaust cap on top of Majestic® with a slight turn to the left and lift off.
- Mist the grey felt air-scent pad with one or two sprays of your desired Genuine FilterQueen® fragrance.



WARNING – TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: Do not use perfume or alcohol-based liquids in the FilterQueen® Majestic®. Use Genuine FilterQueen® fragrances sparingly – DO NOT SATURATE scent pad. Use of non-genuine FilterQueen® scents/fragrances in any manner other than described in the owner's manual could cause damage to your motor, and will void your warranty.

- Close air-scent chamber by replacing cap and locking with a slight turn to right until it locks into place.
- Start power unit and resume cleaning. Within minutes you will notice the effects of your Majestic® air-scenting chamber throughout the room.

## **Assembly and Operation**









To reduce the risk of personal injury, DO NOT touch the agitator when Majestic® is on. Contacting the agitator while it is rotating can cut, bruise or cause other injuries. Always turn off and unplug from electrical outlet before servicing. Use caution when operating near children and pets.

WARNING - MOVING PARTS!



WARNING - PERSONAL INJURY OR PRODUCT **DAMAGE:** Always turn off and unplug the Majestic® before connecting or disconnecting either the hose, wand or motorized nozzle.

### For Suction Operation:

- Connect hose to suction inlet on dirt container by lining up arrow on hose with metal pins on inlet and lock with a quarter turn to the right.
- Connect wand or cleaning attachment to hose by inserting male end into hose and rotating it until the attachment or wand snaps into place.
- 3. Use accessories as recommended on the following pages.

#### For Blowing Operation:

- 1b. Remove the exhaust cap with a quarter turn to the left.
- 2b. Connect hose to inlet on top of unit by lining up arrow on hose with metal pins on inlet and lock with a quarter turn to the right.
- 3. Connect wand or cleaning attachment to hose by inserting male end into hose and rotating it until the attachment or wand snaps into place.
- Use accessories as recommended on the following pages.

## **Attachments**



WARNING: Do not use the Majestic® Wand or the Majestic® Hose for any cleaning purpose whatsoever unless an approved tool or accessory is attached to the Wand or Hose Handle ends. Be sure the tool or accessory being used is fully engaged into the Wand end or Hose end.















WARNING - TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY: When using an approved unpowered cleaning tool or accessory, ensure that the power switch on the Majestic® Hose Handle is turned off and remains off.

#### **Attachments**

#### A. The Dusting Brush

For Easy Dusting

Assemble Majestic® for suction cleaning.

Do all your general dusting with the round brush – it virtually eliminates your need for a dust cloth. Use on highly-polished furniture, the most delicate cloth lampshades, or any surface where dust accumulates.

**For general room dusting:** Attach brush directly to hose. Clean with gentle short strokes; do not press down hard as this will seal the opening and cut off your cleaning power.

**To clean brush:** Attach the crevice tool and run over the bristles of the brush. If you have been dusting grimy or very sooty surfaces, remove bristle assembly from rubber socket, wash in warm soapy water; let dry before replacing.



**CAUTION:** Do not use attachments if they are wet. Attachments used in dirty areas, such as under a refrigerator, should not be used on other surfaces until they are washed. They could leave marks.

#### **B. Crevice Tool**

For Hard to Reach Places

Assemble Majestic® for suction cleaning.

Use crevice tool for removing dust and dirt behind cushions in upholstered furniture, mattress tufts and bindings, bed springs, corners of drawers, radiators, and any other place that's hard to reach.

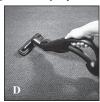
NOTE: When cleaning radiators, use crevice tool for suction first, but if coils are too close together to reach the dirt, hang damp cloth or newspaper behind radiator, assemble Majestic\* for blowing and blow dust out onto cloth or paper.

Assembled for blowing, Majestic® unit and crevice tool may be used to aerate rugs or inflate party balloons.









#### C. Bare Floor Brush

For hard floors and walls

Assemble Majestic® for suction cleaning.

Ideal for hard-surfaced floors such as tile, linoleum, wood and concrete floors. The bare floor brush cleans a wide area with one simple stroke. It is also effective in cleaning walls, screens, ceilings, shades or any flat surface.

NOTE: When cleaning wall surfaces, always work in a straight line from the bottom up.

To clean hard surfaces: Attach brush to end of wand and use in same manner as the Power Nozzle.

**To clean brush:** After each use, remove lint, threads, etc. by attaching the crevice tool and running over brush. If the brush is soiled, rinse in mild soap solution and let dry before using on light-colored areas.

#### D. Upholstery Nozzle and Brush

For upholstery and drapes

Assemble Majestic® for suction cleaning.

To clean overstuffed furniture and mattresses: Use the nozzle without the brush to remove deeply embedded dirt; use the nozzle with brush when fabric is covered with threads, lint, etc.

**To clean curtains and drapes:** Attach wand to hose. For heavy drapes, attach nozzle only directly to wand. For delicate curtains, use the nozzle and brush. Brush will prevent delicate materials from being drawn into the nozzle.

#### **Power Nozzle**







WARNING – PERSONAL INJURY PRODUCT DAMAGE: Always turn off and unplug the Majestic® before connecting or disconnecting either the hose or motorized nozzle.

#### Cleaning with the Power Nozzle:

- 1. Assemble for suction cleaning.
- Connect wand to nozzle by pushing the female end of the wand over the male end of the swivel neck of the nozzle until the locking button of the wand snaps into place. The wand swivels more than 90 degrees allowing it to lie flat on the floor.





**CAUTION:** The "ON/OFF" markings on the hose feature the international symbols of "I" for ON and "O" for OFF. This switch only controls turning the Power Nozzle on or off. To turn the Power Nozzle ON (for carpets) slide the switch to the most forward position. To turn the Power Nozzle OFF (for wood, tile, and linoleum floors) slide the switch to the rear position. *NOTICE: This hose contains electrical wires*.

3. Plug cord extending from other end of hose into the outlet on the power unit.

#### Cleaning with the Power Nozzle:



WARNING – PERSONAL INJURY PRODUCT DAMAGE: Do not leave the Majestic® unattended while motor is running. If you are interrupted while cleaning with the Majestic® Power Nozzle (phone calls, unexpected visitors, etc.), be sure to turn off the power on the Majestic®. This automatically turns off the Power Nozzle. Failure to do so may result in overheating the motors and subsequent damage to the Majestic® and/or floor coverings.

The Majestic® Power Nozzle requires no rug surface height adjustment. The shape of the Power Nozzle body has been specially designed to allow it to be effective on any rug or bare floor surface. Use long, slow strokes when cleaning. For thicker rugs, use a crisscross pattern to raise nap and give them a fluffier appearance.

#### To clean stairs:

- · Remove caster set from power unit.
- Set Majestic® on landing.
- Remove wand and connect hose handle directly to Power Nozzle.



**STORAGE:** Avoid sharp bends in hose by removing hose from the unit before storing. **CAUTION:** Do not use on carpets or rugs with fringe or loose fibers.



WARNING: PERSONAL INJURY – KEEP AWAY FROM CHILDREN. Do not turn Power Nozzle upside down while power brush is energized. Prior to turning Power Nozzle upside down, always turn off Power Nozzle and main unit power switch and disconnect hose assembly from the unit.

#### **Periodic Maintenance**









WARNING – When connecting or separating the Power Nozzle to the Wand or the Wand to the Hose Handle ensure the power switch on the Majestic® Canister is turned off and ensure that the power switch on the Hose Handle is also turned off. Once a Secure Connection is made between the wand or hose handle and the approved tool or accessory, then the power switch on the Majestic® and the power switch on the Hose Handle can be turned on

#### A. Power Nozzle:

There are no user serviceable parts within the Majestic® Power Nozzle. Should any issue arise that requires service, please contact your local FilterQueen® Distributor for service. Note that your Power Nozzle roller brush must be replaced periodically in order to maintain maximum cleaning performance. Contact your local FilterQueen® Distributor for service.



WARNING – TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK OR INJURY: If male connector pins are discolored in any way, STOP USE IMMEDIATELY and contact your Authorized Service Center.





**Female Connector** 

Male Connector

#### **Hose Handle / Wand / Power Nozzle:**

Every month, observe the condition of the male connector pins. These connectors are a shiny brass or gold color. **DO NOT** insert anything into the female connectors.

#### **Power Nozzle Resettable Circuit Breaker:**

The circuit breaker is designed to protect the motor of the Power Nozzle from damage, should it become clogged or the revolving brush stalls. To reset the circuit breaker, turn off the Majestic® and unplug cord from wall outlet. Remove any foreign objects from Power Nozzle and press the red button on the back of the nozzle. Plug Majestic® in and resume use.

#### **B. Power Unit Caution Light:**

When lit, the caution light indicates that the motor of the power unit has overheated. The motor automatically shuts off to prevent damage. Turn Majestic® off and unplug cord from wall. Let unit cool. This condition is usually caused by an obstructed air flow. Check for blockages in the hose, wand, or attachments. Filters may also need to be replaced. If the problem persists take the Majestic® to an Authorized Service Center.

## **Changing The Filters**









#### A. Changing The Filter Cones

For best performance, replace Cones as recommended by manufacturer:

- BioCone™ Filter every month
- Medipure® every 6 months
- Flat Disc Filter every 6 months



**WARNING** – DO NOT operate your power unit without Genuine FilterQueen® Filter Cones in place. **BEWARE OF IMITATIONS:** Use only Genuine FilterQueen® Filter Cones. Imitations can result in poor performance and cause damage to your unit.

- 1. Unplug power cord from wall and detach hose from power unit.
- 2. Release side clamps and remove power unit from dirt container.
- 3. Remove Medipure® Cone and set aside or discard when installing a new BioCone™ Filter.
- 4. Empty contents of dirt container into a large, open garbage bag. Allow contents of container to fall including used BioCone™ Filter. Dirt container may be washed and thoroughly dried to remove all dust and/or any odors.
- Open a new BioCone<sup>™</sup> Filter. Insert point of Cone into Filter Cone locator in the bottom of the dirt container. Be sure all edges of the Cone are even with the gasket of the dirt container.
- 6. Place the Medipure® Cone inside the BioCone™ Filter.
- Replace power unit and lock side clamps in place. Be sure all three tabs of the BioCone™ Filter
  are visible outside the power unit.

#### B. Changing The Flat Disc Filter

- 1. Unplug power cord from wall and detach hose power unit.
- 2. Release side clamps and remove power unit from dirt container.
- Remove the Cone guard. Next, remove the Flat Disc Filter by pulling back the plastic retainer ring with your finger and lifting it out.
- 4. Replace Flat Disc Filter. Place the filter over the center section of the screen. Replace the retainer ring by squeezing ring. Make sure ring fits snugly under the three tabs of the plastic screen. Replace the Cone guard. Be sure the outer edge of the Cone is seated on the rubber lip around the circumference of the power unit and replace screw.

## **Troubleshooting**

Review this table to find do-it-yourself solutions for minor performance problems. Any other service needed should be performed by an Authorized Service Center.



**WARNING** – Always turn off and unplug the Majestic® before performing maintenance to the Majestic®. Failure to do so could result in electrical shock or personal injury.

## **Troubleshooting**

## Problem: Red Caution Light Lit, Loss of Suction or Overheating of the Motor

Cause:	Correction:
Clogged Flat Disc Filter	Replace Flat Disc Filter.
Obstructed Hose	See instructions (6) under "Power Nozzle Does Not Operate."
Obstructed Wand	Run long wire or a straightened coat hanger through wand.
Obstruction at neck of Power Nozzle	See instruction (4) under "Power Nozzle Does Not Operate."
Filter Cone coated with extremely fine dust	Empty Dirt Container and replace Filter Cone. Flat Disc Filter may also need to be replaced.

## **Problem: Machine will not operate**

Cause:	Correction:
Plug not connected to outlet, or a faulty one	Insert plug firmly into wall outlet or try another outlet.
Motor overheated and tripped automatic shut-off	Turn power switch to "O" off and unplug power cord from wall. Let unit cool. Check for blockage in attachment. Filter cones or discs may also need to be replaced.
Damaged switch, damaged motor, or damaged power cord plug	Call your local FilterQueen® Distributor for service.

## Problem: Power Nozzle does not operate or pick up debris

Cause:	Correction:
Power Nozzle on/off switch is "O" off	Move Power Nozzle on/off switch to "I" on.
Hose plugs not connected	Review instruction on attaching the Power Nozzle, making sure all plugs are firmly connected.
Brush is not turning	Make sure all electrical plugs are firmly connected. Push reset button on back of nozzle. If this does not work, call your local FilterQueen® Distributor for service.
Obstructed neck	Run a wire through opening.
Obstructed wand	Remove the hose from inlet and attach to the exhaust port to blow out clogged debris.
Obstructed hose	Remove hose from inlet and attach to exhaust port to blow out clogged debris.
Worn Brush	Call your local FilterQueen® Distributor for service.
Circuit Breaker Tripped	Unplug cord and check for an obstruction. After obstruction is cleared, push reset button on back of nozzle. If this does not work, call you local FilterQueen® Distributor for service.

## Warranty

Health-Mor warrants the Majestic\* Home Cleaning System canister unit, motor, hose, wand, power nozzle and attachments to be free of defects in material and workmanship for five years from the date of purchase. This warranty does not cover: (1) use of the Majestic\* for commercial, institutional, professional, rental, or other non-household purposes; (2) ordinary wear items including but not limited to brushes, belts, bearings, seals, and filters; (3) damage occurring through misuse or negligence; (4) damage caused by use on a current or voltage other than stamped on the nameplate; (5) damage resulting from service work performed by other than Health-Mor or its Authorized Distributors and/or Service Centers; (6) cost of transportation, pick-up, delivery, house or service calls; and (7) damage caused from use of non-genuine parts and/or filters.

Health-Mor will repair or replace any defective parts under this warranty provided the Majestic® or defective part is returned, transportation prepaid, with written proof of purchase date and serial number, to the Authorized Distributor from whom it was purchased or to the Quality Assurance Department, Health-Mor, 1 American Road, Suite 1250, Brooklyn, Ohio 44144, U.S.A., or, with written authorization from Health-Mor, to any other person authorized to perform warranty service. Information regarding other persons authorized to perform warranty service can be obtained by calling the Health-Mor Consumer Relations Department at 440-846-7800. If the Majestic® or part is found on inspection to be defective in material or workmanship it will be repaired or replaced at the option of Health-Mor and returned to the sender, freight or postage collect. No reimbursement will be made for the replacement of defective parts or service performed during the warranty period if done by anyone other than the Authorized Distributor from whom the Majestic® was purchased or by Health-Mor, without first having obtained written authorization from Health-Mor.

This warranty is null and void and of no effect unless all the following conditions are met: (1) the Majestic® was purchased from an Authorized Distributor of Health-Mor; (2) the manufacturer's serial number for the Majestic® has not been changed, defaced or removed; (3) The Majestic® has been used at all times in a accordance with the instruction manual and has not been subject to abuse; (4) Only Genuine FilterQueen® filters and/or parts have been used with the Majestic®.

Any repair or replacement of a defect or defective part under this warranty will be warranted for one year or until the end of the original warranty period, which ever is longer.

There is no other express warranty applicable to your Majestic\*. Implied warranties, including warranties or merchantability and fitness for a particular purpose, are limited in duration to the period of the time during which the express warranty given herein is in effect. All consequential or other damages resulting from breach of this warranty are excluded from coverage under this warranty.

Health-Mor does not assume or authorize anyone to assume any additional liability.

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

The invalidation of any limitation of this warranty shall not affect the validity of the remaining portions.

#### LIFETIME SERVICE BENEFIT

Health-Mor agrees to replace the motor of the Majestic\* canister and/or the power nozzle motor at any time after the expiration of the original warranty period, subject to the terms and conditions set forth below.

- 1. The Majestic® must be in the possession of the original owner, must have been used for only household purposes, and must be accompanied by proof of purchase. This service policy does not apply to any Majestic® used for commercial, institutional, professional, rental or other non-household uses.
- 2. The Majestic\* must be returned, transportation pre-paid, to the Authorized Majestic\* Distributor from whom it was purchased, or to the Quality Assurance Department, Health-Mor, 1 American Road, Suite 1250, Brooklyn, Ohio 44144, USA. The owner must pay return transportation charges.
- 3. The maximum charge for replacing the motor of the Majestic\* canister will be \$99 US dollars and the maximum charge for replacing the power nozzle motor will be \$29 US dollars; this will include the cost of all parts and labor necessary to restore the Majestic\* motor and/or the power nozzle motor to the correct operating order. A charge will be made at the then current prices for any parts missing from the Majestic\* at the time it is delivered for replacing, if such parts are necessary to restore the Majestic\* to correct operating condition and any parts needed or requested other than the canister motor and/or the power nozzle motor.
- 4. The service agreement is void and inapplicable unless all of the following conditions are met:
  - a) The Majestic® was purchased from an Authorized Distributor or Health-Mor;
  - b) Proof of Purchase must accompany the unit;
  - c) The manufacturer's serial number for the Majestic® has not been changed, defaced or removed;
  - d) Damage to the power unit did not occur by reason of misuse, negligence, use on a current or voltage other than that stamped on the nameplate or by use of other than genuine FilterQueen® filter cones or parts.